



WE LOVE RAIN

Warranty

We congratulate to your choice of roof drainage system. Properly installed and continuously maintained you will be granted a problem free drainage for a long period due to the technical life time for the system most often is longer than the warranty period. For the installation, please, refer to our installation guide.

Below written warranty is valid from 2013-11-01 for all roof drainage products of Wijo made of HBP coated steel or Aluzinc®.

Scope

The warranty is valid for up to 15 years from date of purchase together with a receipt or invoice. The warranty is applicable under normal usage on buildings in normal environments, see table 1. The warranty covers all parts in the system and is covering material and/or manufacturing failures that leads to:

- **Rust perforation**
- **Paint flaking**
- **Abnormal colour change**
- **Weakened mechanical strength acc. to EN 612 and EN 1462**

Table 1, Warranty periods

	Corrosivity category* C1 – C3	Corrosivity category* C4
Rust perforation	15 years	10 years
Paint flaking	15 years	10 years
Abnormal colour change	15 years	10 years
Weakened mechanical strength	15 years	10 years

* Corrosivity categories acc. to SS-EN ISO 12944-2.

For the warranty it is of importance that the system has been properly installed of craftsmanship acc. to our installation guide. Eventual fragments of iron or iron containing parts must be careful removed from the system. Eventual scratches have to be repainted.

The system must continuously be kept clean from leaves and other down fall ensuring that the water can flow free. When cleaning the system use only water and a soft brush.

The warranty is not valid, when the system has been exposed to very aggressive or corrosive environments, like strong chloride containing atmosphere, continuous contact with water or when corrosive chemicals, corrosive smoke, fume or condensation, ashes, cement dust or

animal effluent can influence the surface.

The warranty is not valid if:

1. The sheet has suffered either mechanical or chemical damage. (Mechanical defects through the paint layer must be repaired by touch-up paint by the erector or building owner).
2. Water has not been allowed to drain freely from all surfaces.
3. The material has been stored or used in direct contact with or in the close vicinity of wet or corrosive materials.
4. The sheet has been exposed to contact with copper or lead or water containing ions of the same.
5. Suitable fixings and sealants have not been used.
6. Fabrication, erection and maintenance have not been carried out in accordance with recognised industry standards.
7. Dirt or debris has amassed or there are areas that are inaccessible to normal water shedding and have not been cleaned according to a recognised industry standard.
8. The material has been exposed to higher continuous temperatures than recommended, whatever the cause.
9. The material has been in direct contact with wet concrete, wet timber, impregnated timber, soil or other wet surfaces.

Compensation

Claims must be made in writing within 6 months from the time the defect was or should have been discovered. In case of warranty according to above, the supplier replaces the damaged parts with at that time held replacement parts through the wholesaler/retailer where the parts originally have been purchased. The warranty never covers any forms of costs for replacement, rebuilding, loss of work or transport. The cost liability in accordance with the guarantee is restricted to the original invoice for the claimed material.

Product liability

Wijo has no liability for third part and either not for direct or indirect damages, losses or costs due to the use of the product or installation of the product.